

Frequently Asked Questions

Q1. How do I participate in the TOI's Guess the Game Contest?

Follow the below steps to participate:

1. Read The Times of India every day and look out for Guess The Game question on days when there is a match
2. Predict the answer to the question asked
3. SMS your answer in this format <PINCODE><SPACE><YOUR ANSWER> to **9880198801**
For example: **110002 INDIA**
4. Fill your details and answer the question in the form link you receive (or visit www.toiguessthegame.com and fill the form)
5. Both the prediction and the answer to the question in the form should be correct for you to be eligible to win

Q2. Till when is the participation window open?

The participation window will be open from 6 AM to 3 PM every day for that day's contest.

Q3. Is it compulsory to fill the form on the website?

Yes, in order to qualify for the contest, you will have to fill the form and daily answer the question in the form on the website.

Q4. Can I participate daily in the contest?

Yes, you can participate daily in Guess the Game contest.

Q5. How will the winners be decided?

Everyday 500 entries will be selected using a computer generated random technique from the participants who have correctly predicted the Guess the Game question and also correctly answered the question in the form on the website.

Q6. Where and when will the results be declared?

The winners for the day's contest will be declared the next day and intimated through an SMS.

Q7. What will the winners get?

500 daily winners will get a Rs. 500 no-minimum spend Dineout E-voucher. For the 2 semi-final and 1 final match, 500 winners in each of these 3 matches will get a Rs. 1000 no minimum spend EaseMyTrip voucher.

Q8. Who will be Series Champions and what will they get?

In addition to the daily prizes, each Contestant shall score 1 run for each day he/she has the correct prediction and answer (irrespective whether the Contestant is among 500 lucky winners for that day or not). Contestants who have accumulated 10 or more runs shall be eligible for the “Series Champion” bumper prize. 5 winners will be selected from these contestants using a computer generated random technique. Each winner will be rewarded an international trip worth a total of Rs. 1 lakh for 2 people combined.

Q9. What will happen on the days when match is cancelled?

On days when the match is cancelled, the Contest for that day shall stand cancelled. The next day’s Contest after the cancelled Contest shall score 2 runs instead of 1 run for correct prediction and answer for that day’s Contest.

Q11. What will happen on the days when there is a tie for the question asked?

On days when there is a tie, 500 winners will be selected using a computer generated random technique from all the eligible participants (the ones who have answered either of the 2 teams’ name and also answered the question correctly in the form on the website) for that day. All the eligible participants will also get 1 run.

Q10. Where can I read the Terms and Conditions for the contest?

The terms and conditions for participating in the contest are displayed on the “T&C” tab on the top-right corner of the homepage. The T&C gives details of all the key points that are to be considered before participating in the contest.

Q11. I have some other question. Who should I reach to?

You can send your query to the following email address- toiguessthegame@timesgroup.com

Q12. How and where can I redeem the Dineout vouchers?

For the Dineout E-Voucher, the process of redemption is:

- To see the list of restaurants where the E-Voucher code is applicable, download the Dineout app and register, if not done yet
- To explore the restaurants affiliated with Dineout Pay, search by choosing Current Location or by physical entering a locality
- Choose the tab 'Dineout Pay' to view the restaurants where the voucher could be redeemed
- Once you visit one of the affiliated restaurants, while paying the bill, select the Pay Bill option
- This would lead you to a prompt asking for the bill amount
- Now, after clicking on proceed, there would be an option to enter the Promo Code
- Enter your promocode so as to avail Rs. 500 off on your bill amount

Additional T&C for Dineout e-vouchers

1. The Dineout vouchers can be redeemed using the Dineout app
2. For any query or help required to redeem the voucher, please contact the Dineout team on- +91 92123 40202
3. 100% of Promo code amount can be used in a transaction upto Rs.500.
4. Promo Code amount will be deducted only from bill amount and will not cover Convenience Fee.
5. Once the promo code is applied, rest of the amount will be deducted from Promotional Earnings (25% of the remaining bill amount) & Add Money amount.
6. Only one promo code can be applied per transaction.
7. Promo Code amount can be used just once. Means, if a promo code of Rs.500 was applied on a transaction of Rs.100, maximum discount (upto bill amount or promo code amount, whichever is less) will be applied on this transaction and rest of the amount will lapse. It cannot be used on the next transaction.
8. These promo codes do not credit any earning to diner' account, its instant discount at the time of transaction.
9. These promo codes are applicable on Dineout Pay bill payment only. They are not applicable on the purchase of GP.
10. These promo codes are valid till 15th August.
11. Dineout is present in only limited cities (Delhi NCR, Mumbai, Navi Mumbai, Thane, Bangalore, Kolkata, Chennai, Pune, Hyderabad, Ahmedabad, Goa, Chandigarh, Jaipur, Indore, Lucknow)

Q13. What are the additional T&C for the Ease My Trip vouchers and the foreign trip?

1. To avail discounts, users have to book Flight, Bus & Hotel tickets as per their preference by applying coupon code.
2. Offer is valid on Flight, Bus & Hotel bookings.
3. This offer is valid till September 30, 2019.
4. Convenience fees will be charged as per the applicability.
5. All new and existing customers can avail this offer.
6. The offer is valid for bookings made on EaseMyTrip's website, Mobile site, Android & iOS App
7. This offer cannot be clubbed with any other offer running on EaseMyTrip.
8. Bookings with the valid promo codes will be only eligible for this offer
9. One user can avail offer only for once.
10. This offer cannot be clubbed with any other offer running on EaseMyTrip
11. In case of partial/full cancellation the offer stands void and discount will be rolled back before processing the refunds.
12. Child / infant discount, date or flight change, refund charges, weekend surcharge, black out period, travel restrictions and / or flight restriction will be also applicable as per the fare rule
13. Changes in flights and dates are allowed with change fees and fare difference
14. Changes in names are not allowed
15. In the event of any misuse or abuse of the offer, EaseMyTrip reserves the right to deny the offer to the customers.
16. EaseMyTrip is the sole authority for interpretation of these terms.
17. In addition, EaseMyTrip standard booking and privacy policy on EaseMyTrip.com shall apply.
18. In the event of any dispute, Courts of New Delhi will have jurisdiction.
19. EaseMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
20. EaseMyTrip shall not be liable for any loss or damage arising due to force majeure.
21. For the foreign trip, the booking will have to be made at least 30 days prior to the travel date
22. For the foreign trip, min 02 pax in 1 room
23. For the foreign trip, Visa is on arrival (Visa cost will be excluded and will have to be borne by the winner)
24. **For the foreign trip, the flight will take off from Delhi/Mumbai airport and will land at the Delhi/Mumbai airport. Travel cost from the winner's residence to the airport in Delhi/Mumbai and from the Mumbai/Delhi airport to the winner's residence will have to be borne by the winner himself/herself.**